

# Return Policy



**KEY STROKES USA, INC.**

Your helping hands

The following policy has been established to help protect our consumers

- Opened merchandise returned after 7 days from invoice date is for replacement only.
- No cash refund for returned merchandise after 7 day from invoice date.
- CPUs, Custom Built Systems and Special Order items are not returnable for credit.
- Unopened returns within 30 days are accepted for credit with 25% Restocking Fee
- Shipping damage must be reported within 1 business day of being received.
- You must receive authorization to return a product.
- No cross-ship available on CPUs, Custom Built Systems and Special Order items.